

# Boots UK CSR highlights from 2017/18

## Building happy, healthy & more sustainable communities



let's feel good



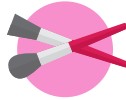
### Community

We strive to be a responsible neighbour in the communities we serve around the UK



Supported people living with cancer

Our **2,000+** Boots Macmillan Information Pharmacists had **over 92,000** conversations



Our **800+** Boots Macmillan Beauty Advisors held **over 44,500** consultations



**£16.6m\*** raised since the start of the partnership

\*up to 31 August 2018



Improved the lives of disadvantaged children and young people, by supporting projects that build their confidence and resilience

**£1m raised** by Boots UK and Boots Opticians this year\*

that's a total of...

**£12.5m** since the partnership began

\*between 1 December 2017 and 30 November 2018



Supported people living with dementia in our communities

**28,000+** colleagues are **Dementia Friends**



### Workplace

We strive to treat our people with dignity and respect

Helped colleagues have a positive impact on their wellbeing by launching the

#### 5 Ways to Wellbeing



#### Boots Benevolent Fund

Supported in times of financial hardship with **over £320,000** in grants and loans for **over 200** colleagues

#### Lifeworks

provided colleagues with **expert advice, telephone support, counselling and online resources**

**on 15,000+ occasions**

#### the benefits box

Colleagues personalised their offer by selecting benefits that linked to:

- Health & wellbeing
- Leisure & lifestyle
- Travel
- Finance



**Over 18,000** benefits selected



### Marketplace

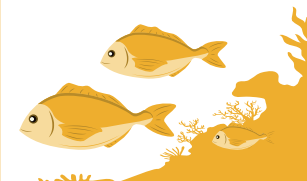
We aim to do business fairly and with integrity



No change

We do not conduct **animal testing** on our own brand products or ingredients.

Committed to supporting ocean sanctuaries in the Antarctic



signed an industry statement restricting fishing activity

Supporting progress towards a sustainable palm industry

**100%** certified sustainable palm oil



in owned brand products

Member of the Roundtable on Sustainable Palm Oil (RSPO)

Cleaner, healthier waterways



**Stopped selling**

rinse off products containing **microbeads**



### Environment

We're determined to protect the environment

**Sustainable Sweetshop beauty displays in 2,244 stores**



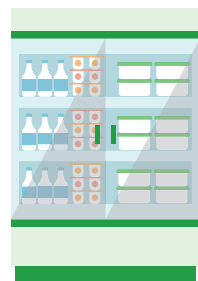
Close to **100%** of the waste from removed fixtures and implementation was **recycled or recovered**

Committed to reducing plastic waste by joining the **UK Plastics Pact**



Boots UK trialled **electric vans**

Reduced harmful emissions



**Saved energy with chilled food doors** in 160 Boots stores



Don't forget to fill in your **CSR highlights tracker** and keep it displayed!

Visit [walgrensbootsalliance.com/csr](http://walgrensbootsalliance.com/csr) or scan this QR code to see the full WBA CSR Report

